

OPERATIONS & RESILIENCE

Business Continuity

Recovery planning connects to service dependencies

Core capabilities

The main activities and the information they connect.

Important business service maps

Connect services to people, assets and suppliers.

Versioned recovery plans

Maintain accountable recovery steps and versions.

Business impact analysis

Define impact and recovery objectives.

Crisis playbooks and call trees

Coordinate activation, contacts and incident actions.

From daily work to oversight

Supporting functions keep decisions and evidence current.

Exercises and scenario testing

Record exercise results and lessons learned.

Dependency and concentration views

Find shared dependencies and single points of failure.

Impact tolerance monitoring

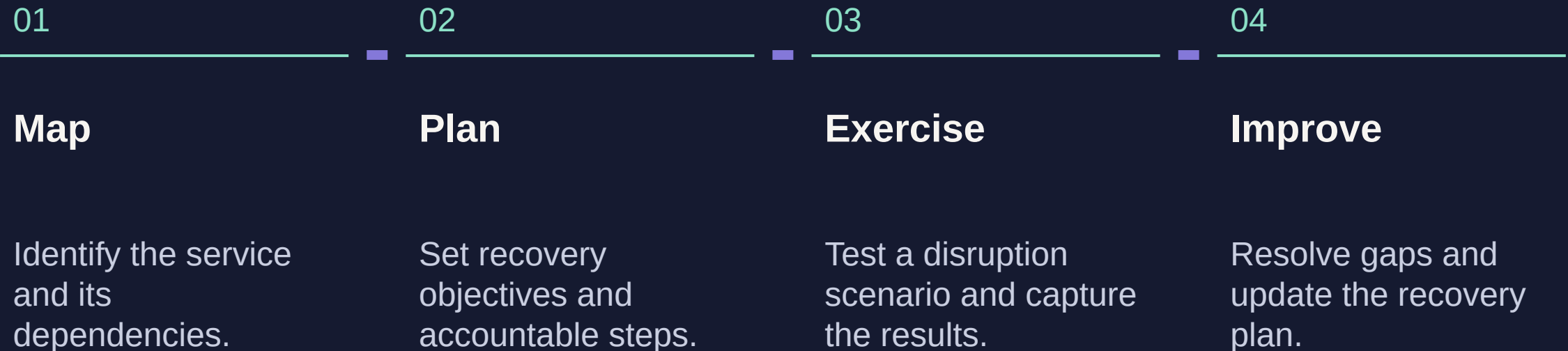
Compare disruption with the service tolerance.

Resilience reporting

Prepare oversight from recovery and exercise evidence.

How the work moves

A proposed operating workflow for your evaluation.



Recovery objectives answer different questions

The relationships that make the workflow understandable.

01

RTO

How quickly service recovery is targeted.

02

RPO

How much data loss the recovery design targets.

03

Tolerance

The disruption the business can withstand.

04

Exercise

Evidence of how the plan performed in a scenario.

A recovery exercise reveals a shared dependency

Two critical services rely on the same supplier, which is unavailable in a tabletop scenario.

Team response

Compare recovery plans against the dependency map. Record the gap, assign an owner, and test an alternative before closing the finding.

Decision point

A completed plan is not the same as evidence of successful recovery.

What changes for your team

The practical value to evaluate against your current process.

Recovery planning around the service

Dependency context helps teams test whether the plan addresses how the service actually operates.

Lessons that lead to action

Owned exercise findings connect identified gaps to the next plan update and retest.

Where this module connects

Confirm the interfaces and available data for the intended deployment.

Sources	Service maps, business impact analyses and recovery exercise records.
Connected modules	Enterprise GRC, Vendor Risk and Risk Management.
Working outputs	Recovery plans, exercise findings and resilience reports.

What to validate in your evaluation

Use a representative case and agree the acceptance evidence before expansion.

Service and continuity owners

Agree priorities and approve recovery plans.

Evidence

Retain scenario scope, exercise results and lessons learned.

Measure

Track untested dependencies and overdue exercise findings.

A focused walkthrough Business Continuity

Bring a representative workflow, its source records and the people who own the decision.

Starting point

A recovery exercise reveals a shared dependency

[Genellipse.com](https://www.genellipse.com)

Working session

Follow the case from input through review to retained evidence.

[genesecure.ca](https://www.genesecure.ca)